

Executive Summary

The Honorary Consul of Australia in Chiang Mai, Thailand offering consular and representational services. A very experienced, widely respected and successful senior **public safety executive**.



Particular strengths are in leadership, for over 30 years, of the very demanding and dynamic security, public safety & customer service business challenges associated with operating international and domestic airports and other critical infrastructure facilities. A consultative & collaborative approach to business delivery.

A pragmatic, commercial and involved leader who builds high quality teams through cultural transformation and a diplomatic style. A powerful communicator and negotiator, able to understand and balance the competing needs of diverse and challenging stakeholder groups.

Highly motivated and ideally suited to mentoring, consulting or project opportunities that draw on a deep understanding of the complex, high profile, high risk security and business challenges in a fast changing world that requires continuous improvement and cultural transformation.

CAREER SUMMARY

Australian Department of Foreign Affairs & Trade,
Australian Embassy Bangkok 2016 - present

- Honorary Consul of Australia, Chiang Mai, Thailand

Sydney Airport Corporation Limited 2001 – 2013

- Head of Service Standards
- Manager Airport Security Group

Attorney General's Department
Australian Protective Service 1990 – 2001

- Commander Sydney Airport
- National Operation Manager, Canberra
- Airport & Diplomatic Client Relations & Operations Manager, Canberra

Royal Canadian Mounted Police 1969 – 1990

- Senior Manager Aviation, Toronto International Airport
- General Duties and Specialist Policing

Core Capabilities

❖ Strategic & Tactical Thinker

Conceives, designs and leads very effective protective security & operating strategies, risk based, intelligence lead and outcomes focussed polices, systems and operations delivery in high risk/high volume aviation and critical infrastructure business environments.

❖ Leadership

Employees a collaborative style and achieves outcomes through working with and coordinating people and teams to drive change and meet targets. Led many organisational changes delivering significant security protection and business improvements operationally, financially, culturally and politically.

❖ Networking

Outstanding networking skills provide ready access to a wide range of professional across the private and public sectors. A collaborative and adaptable style to deliver to strategies across all levels of an organisation.

❖ Decision Making

Able to quickly make sense of complex information, identify options and make decisions. An experienced decision maker that is astute to internal and external agendas and drivers.

❖ Problem Solving

Very Strong conceptual and analytical skills underpin an ability to identify, investigate and resolve problems quickly and creatively and to identify and address opportunities for continuous operational and business improvement strategies.

❖ Business Acumen

Broad-based business experience in the administrative, economic, legal and social environment. A strong involvement in marketing, human resources, information systems and financial management in delivery of successful outcomes.

❖ Operational Tactics

Protective & aviation security, infrastructure security, public safety & emergency management, customer service excellence & cultural transformation, tendering and contract management, leadership & mentoring.